NORTH CAROLINA AGRICULTURAL AND TECHNICAL STATE UNIVERSITY

Program Assessment and Improvement Report Department of Built Environment Bachelor of Science in Environmental Health and Safety

There are thirteen full-time tenured and non-tenured faculty (Core) that deliver 3 programs (and Certificate in OSH) in the Built Environment Department. Specifically, there are now three-full time tenure track faculty that deliver the **BS in Environmental Health and Safety (EHS) Program** along with the assistance of three-four adjunct faculty each semester (Non-Core). Located in the College of Science and Technology, the EHS program follows university's guidelines for assessing educational programs. The overall program mission of Environmental Health and Safety at North Carolina Agricultural and Technical State University is to prepare men and women in the scientific, managerial, and supervisory areas required in Environmental Health and Safety. We encourage our students to use their educational experience and discipline-related knowledge to work productively and efficiently in their area of expertise as well as contributing to the safety and protection, welfare and quality of life of mankind and the community. The program will prepare students to function as professionals and be able to adapt to the ever-changing world of environmental health and safety.

Student Learning Outcomes

- 1. Communication Skills. Students completing the BS degree program in Environmental Health and Safety will exhibit effective communication skills (written, oral, graphic and interpersonal) appropriate for professionals in this field of study at the bachelor's level.
- 2. Critical Thinking Skills. Students completing the BS degree program in Environmental Health and Safety will effectively use quantitative and/or qualitative analytical problem-solving skills appropriate for professionals in this field of study at the bachelor's level.
- **3. Disciplinary Expertise.** Students completing the BS degree program in Environmental Health and Safety will demonstrate a level of discipline-specific expertise (knowledge, skills, and professionalism) appropriate for professionals in this field of study at the bachelor's level.
- 4. Research/Creative Engagement. Students completing the BS degree program in Environmental Health and Safety will demonstrate ability to engage productively in the review and conduct of disciplinary research and creative professional activity appropriate for professionals in this field of study at the bachelor's level.

ASSESSMENT MEASURES

The four student learning outcomes for the BS in EHS program are summarized in the tables below, showing the relationship between the outcomes, the assessment and results, and the improvements made. For years 2018-2020 (Fall 2020 data available to date) the EHS 498: Industrial Experience in the senior year (sometimes referred to as Experiential Learning) has been used to evaluate our 4 SLO's given its comprehensive nature and reliance on previous EHS courses. ABET SLO outcomes were previously used for comparison against the SACs SLO's for 2017-2018 and in comparison to previous performance in 2012 (Figure 1). Overall thresholds were set at achieving 70 percent or better for performance for all ABET SLO/s in 2017-2018.

ASSESSMENT RESULTS

The assessment results are presented in Tables 1-4 below, for each of the four learning outcomes.

Table 1: Communication Skills. Students completing the BS degree program in Environmental Health and Safety will

 exhibit effective communication skills (written, oral, graphic and interpersonal) appropriate for professionals in this field

 of study at the bachelor's level.

| Method of Assessment | Year | Results of Assessment | Use of Assessment Results for Improvement |
|---------------------------------------|-------|------------------------------|---|
| Evaluated in 2017-2018 | 2017- | ABET score-3.84/4.00 (meets | Too broad an assessment across |
| Using ABET SLO G across | 2018 | objective) | multiple courses. Change in courses |
| multiple courses (variable | | | being evaluated for SACs to EHS 498 in |
| rubrics) for EHS 311. EHS | | | 2018. |
| 394, EHS 498 | 2018- | For the N= 8 students, the | First year of assessment using EHS |
| Evaluated in 2018-2020 in | 2019 | standard of at least 80 % | 498. Using one course seems to have |
| EHS 498. For final | | attaining a score of 80% or | streamlined the assessment process. |
| presentation, students will | | better was met (100% in Fall | Students have performed well, no |
| be evaluated on a rubric | | and 80% in Spring and | major changes needed. |
| which will judge their | | Summer 2019). | |
| written and oral | 2019- | The N = 5 students met the | Oral assessment appears to be more |
| communication skills on | 2020 | standard of at least 80% | rigorously assessed compared to the |
| their slides and written | | attaining a score of 80% or | written assessment. A new rubric |
| reports (final and monthly). | | better (100%) | looking at written communication for |
| · · · · · · · · · · · · · · · · · · · | | | the final portfolio will be created for |
| 2020-2021, Safety Plan in | | | the 2020-2021 cycle to improve |
| EHS 432 was evaluated. | | | performance and assessment. This |
| | | | rubric will be improved to better |
| | | | assess professional writing style and |
| | | | structure, fluency, and vocabulary. A |
| | | | new course may also be evaluated. |
| | 2020- | There were a total of 3 | Due to COVID all students took course |
| | 2021 | students in the main | online. Student will be provide with |
| | | program. | written and organizational tips, |
| | | | guidance on how to reference |

Table 2: Critical Thinking Skills. Students completing the BS degree program in Environmental Health and Safety will effectively use quantitative and/or qualitative analytical problem-solving skills appropriate for professionals in this field of study at the bachelor's level.

| Method of Assessment | Year | Results of Assessment | Use of Assessment Results for Improvement |
|-----------------------------|-------|-------------------------------|---|
| Evaluated in 2017-2018 | 2017- | ABET Score 3.1/4.0. (does not | Change in courses being evaluated for |
| Using ABET SLO B across | 2018 | meet objective-78%) | SACs to EHS 498 in 2018 |
| multiple courses of EHS 311 | | | |
| and EHS 313 (variable | 2018- | N = 8: Overall 50 % of the | Interventions: e.g., more activity on the |
| rubrics) | 2019 | students met the objective of | discussion board, detailed email |
| | | | reminders were implemented for the |

| Evaluated in 2018-2020 in EHS 498. Students will be able to demonstrate critical | | scoring 80% of higher. Objective not met | next year, emphasizing students needing to read the rubric to clearly understand what was being assessed here. |
|--|---------------|---|---|
| thinking skills in their reflection on discipline specific activities they are performing through monthly and final reports. | 2019- 2020 | N = 5, 80 percent of students scored 80% or better. Objective met. | Even though objective is met for this critical thinking SLO, students may not be getting the same critical thinking skills due to varied experiences in different internships. Considerations are being |
| 2020-2021, Safety Plan in EHS 432 was evaluated. | | | made to change this SLO assessment to EHS 432 (Design of Engineering Hazard Controls) to enable students to be assessed the same way. Other considerations include giving an assignment midway through the EHS 498 course which is focused on critical thinking. This will also enable similar and rigorous analysis. |
| | 2020- 2021 | Only 1% of the 3 students met the 80% target. There were a total of 3 students in the main campus program. | More guidance will be provided on proper referencing and plan organizations. A review of the rubrics will be an assignment |

Table 3: Disciplinary Expertise. Students completing the BS degree program in Environmental Health and Safety will demonstrate a level of discipline-specific expertise (knowledge, skills, and professionalism) appropriate for professionals in this field of study at the bachelor's level.

| Method of Assessment | Year | Results of Assessment | Use of Assessment Results for Improvement |
|------------------------------|-------|--------------------------------|--|
| Evaluated in 2017-2018 | 2017- | ABET Score 3.4/4.0 (meets | Changes in course being evaluated from a |
| Using ABET SLO K across | 2018 | objective) | total score against multiple courses to |
| multiple courses (variable | | | EHS 498 in 2018 |
| rubrics) for EHS 313, EHS | 2018- | Fall 2018, N = 3, only 67 | Improvements were made in student |
| 394. Evaluated in 2018-2020 | 2019 | percent of students achieved | understanding of requirements to get |
| in EHS 498. Students will be | | an 80 percent or better. | improved scores after the Fall. |
| able to demonstrate various | | Spring and Summer 2019, N = | Specifically, instruction was changed to |
| EHS activities through | | 5, 100% achieved the 80% or | provide students with prompts that |
| competencies (e.g., | | better objective | focused them on the learning outcome |
| standards/regulations, | | | and to take it literally. Each time students |
| safety instructions, field | | | were engaged, they were prompted |
| training). | | | again and again. Additionally, the rubric |
| | | | was broken down into different sections |
| 2020-2021, Safety Plan in | | | so students were aware of what SACS |
| EHS 432 was evaluated. | | | objective was being assessed. This |
| | | | enabled students to understand what |
| | | | constitutes disciplinary expertise. |
| | 2019- | Fall 2019, N = 5, 100% percent | Even though objective was met, the |
| | 2020 | of students attain a score of | program is considering evaluating this |
| | | 80 or better. | objective in another senior course, where |
| | | | students can demonstrate the same |
| | | | expertise. Field experiences although |

| | | valid may vary. Considerations are also being made to add specific assignments within EHS 498 which will assess disciplinary expertise. |
|-------|---------------------------------|--|
| 2020- | Only 1 of the 3 students met | An example case study will be provided |
| 2021 | the 80% target. There were a | to demonstrate the critical thinking |
| | total of 3 students in the main | process to be applied to this scenario |
| | campus program class. | |

Table 4: **Research/Creative Engagement.** Students completing the BS degree program in Environmental Health and Safety will demonstrate ability to engage productively in the review and conduct of disciplinary research and creative professional activity appropriate for professionals in this field of study at the bachelor's level.

| Method of Assessment | Year | Results of Assessment | Use of Assessment Results for Improvement |
|----------------------------------|-------|------------------------------|---|
| Evaluated in 2017-2018 Using | 2017- | ABET Score: 3.73/4.0 (93% | Changes in course being evaluated from a |
| ABET SLO C across EHS 432 in | 2018 | meets objective) | total score against multiple courses to |
| their ability to research safety | | | EHS 498 after 2017-2018 |
| and hazard controls for a safety | | | |
| plan. Evaluated in 2018-2020 in | 2018- | Fall 2018, N=3, 100 % of | Students were encouraged to engage |
| EHS 498: Clear evidence of | 2019 | students attained a score of | with their field mentors in creative ways, |
| participation in various EHS | | 80 or higher, Spring and | research relevant standards, and improve |
| activities which demonstrate | | Summer 2019, N = 5, 80% of | reflections in report conclusions |
| research and creative | | student attained the 80% of | |
| engagement with field mentors. | | higher | |
| Students also write a reflective | 2019- | Fall, N= 5, 100 % meet the | Even though the SLO of research and |
| conclusion in final report. | 2020 | objective of 80%. | creative engagement was met, faculty |
| | | | feel that creative engagement in the field |
| 2020-2021, Safety Plan in EHS | | | is challenging to assess and are discussing |
| 432 was evaluated. | | | alternative courses or measures such as |
| | | | specific assignments within EHS 498. |
| | 2020- | There were a total of 3 | Although met, we will include a better |
| | 2021 | students in the main | focus on ethical codes for EHS |
| | | campus program class. All | professionals. |
| | | scored 87.5 and above | |

Summary

The overall program mission of Environmental Health and Safety at North Carolina Agricultural and Technical State University is to prepare men and women in the scientific, managerial, and supervisory areas required in Environmental Health and Safety. As such, rubrics used to address the SLO's are designed to address how prepared our student are to contribute in the EHS field. The EHS program has been retroactivity accredited by ABET (<u>https://www.abet.org/aboutabet/</u>) from October 1, 2017 to September 2021 under the applied and natural science standards. ABET assures "a program meets quality standards that produces graduates prepared for the global workforce"

(<u>https://www.abet.org/about-abet/</u>). The EHS program demonstrated that they were able to achieve the ABET student learning outcomes (SLO) (a) through (k) across the curriculum and in providing students quality teaching and learning (ABET report can be provided). This national accreditation makes us proud, but allows us to look at avenues for improvement. The EHS program has implemented new changes to prerequisites to allow students to better transition through new curriculums (Science and Management Tracks) were approved by the Provost in 2018 and implemented in Fall 2019. The overall health of the program is good. The assessments, since 2018 indicate that in most SLO's at least 80 percent of students are attaining an 80% or better. Moving forward, emphasis must be on keeping the program resilient in order to avoid falling in any of these areas. Changes were made in 2018-2019 to switch to the evaluation of EHS 498 for SACs SLO's, away from multiple courses. There will be some further consideration for changes in the EHS 498 course as the sole course being assessed for all 4 SLOs. The course can also be made more rigorous by addressing consistency in experiences in the field. EHS 432 (Design of Engineering Hazards Controls) is another senior level course that offers the opportunity to look at critical thinking skills given the development of comprehensive safety plans in the field. However, in the meantime other opportunities are mentioned above for improving the delivery of EHS 498. Given the use of assessments under our ABET accreditation, we will also explore more strategic ways to integrate and overlap the assessment SACs and ABET courses. ABET has now converted to 6 SLO's for which some are very similar to SACS and for which multiple of our courses are undergoing assessments.

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Date