



## Important Information for Students Who Reside in University Housing

March 17, 2020 -- The Department of Housing and Residence Life is working diligently to meet the needs of our residents by effectively responding to the current COVID-19/coronavirus unprecedented situation. We have determined as a university that it is in the best interest of our students' health, safety and wellbeing to have our residential students return home. To accomplish this, the department is taking the following steps:

1. **All students are required to move out of the residence halls and university owned/leased apartments and return to their homes.** The Department of Housing and Residence Life will allow students to move out of the residence halls beginning **Wednesday, March 18, 2020 and ending Sunday, March 22, 2020, daily from 8 a.m. through 8 p.m.** Students should be prepared to take their belongings with them, unless otherwise authorized by Housing and Residence Life.
2. Students who may have gone home may return to campus to retrieve all of their personal items and belongings during the dates and times listed above. Students need to go log onto the [Aggie housing portal](#) to schedule a checkout date.
3. Students who need assistance with moving out should indicate they need assistance on the Check Out portal in Mercury. Our staff will contact students to set up appointment times to provide limited assistance.
4. **Students who cannot return home because of the following reasons:**
  - Lack of other available housing options;
  - Lack of broadband access away from campus;
  - Inability to travel to, or return from, permanent residence due to travel restrictions;
  - Unsafe domestic situation at permanent residence;
  - Inability to return home or pay for off-campus housing.

These will be reviewed on a case-by-case basis by a team of university staff members.

Students who fall into one of the above mentioned categories may submit an Emergency Housing Exemption Form electronically via [Aggie housing portal](#) no later than 5 p.m., Thursday, March 19, 2020. Those few students who remain in the residence halls will be required to complete a health screening provided by the Student Health Center. The residence halls will be thoroughly cleaned. Dining services will continue to be provided to students who remain.

In closing please know that this difficult decision was made by taking into consideration our core values: Responsibility, Excellence Integrity, Inclusiveness and Learning. You are valued member of the Aggie residential community and your wellness is of paramount importance. Thank you for your understanding and patience. Should you have additional questions, please e-mail to [housing@ncat.edu](mailto:housing@ncat.edu).